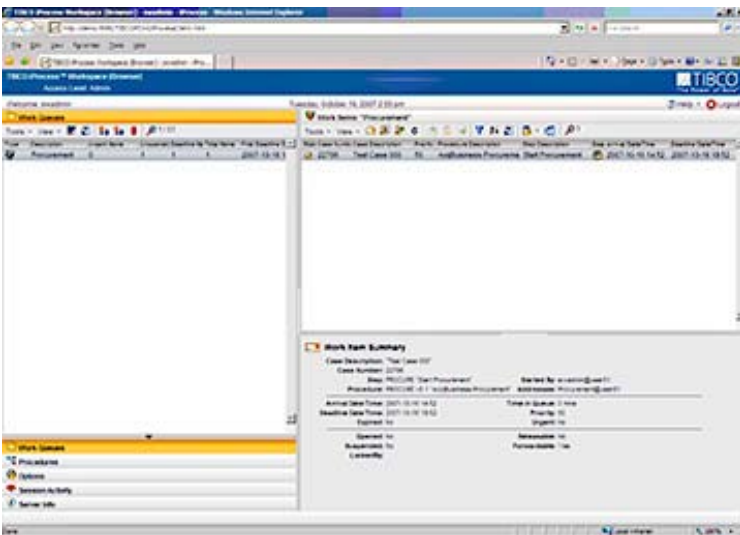


TIBCO iProcess Suite

Broken processes, inefficient processes and manual processes are often the causes of poor customer service and poor overall business performance. To compete effectively, organizations need to be efficient, adaptable to market conditions and compliant with government regulations. Business process management (BPM) software can coordinate all aspects of a process, ensuring that it is executed quickly, accurately and efficiently. BPM software can manage this execution in a manner that can be tracked (e.g. audited for compliance) and analyzed, so processes can be improved over time.

TIBCO iProcess™ Suite software enables business users and IT staff to collaborate on the modeling, execution and continuous improvement of business processes that span their organization. TIBCO is a leader in BPM, with 15 years of experience, production implementations at over 800 customer sites, and over 500,000 users.

To learn more about TIBCO iProcess Suite and why TIBCO is a BPM leader, visit <http://www.tibco.com/solutions/bpm>.



TIBCO iProcess Suite provides an easy to use email style interface for end users

AT A GLANCE

TIBCO iProcess Suite is a proven and comprehensive suite of business process management software that enables organizations to streamline the internal and external processes and tasks that span and make up their business.

BENEFITS

- Improves visibility and decision making by letting managers observe process performance, compare current results to historical data and required levels of performance, and perform predictive simulations to understand the likely impact of potential changes.
- Improves corporate agility by enabling the rapid adaptation of processes with limited support from IT. Business users can modify specific process instances or every instance by setting rules based on key metrics.
- Reduces operating costs by automating time-consuming and error-prone manual tasks. Improves productivity by giving users the information and direction they need to do their jobs most effectively.
- Fosters business/IT collaboration. Business users initially define the process map based on their understanding of business goals and requirements. IT staff can then work with process owners to modify and deploy the process definition in the way that best utilizes the company's IT infrastructure.

COMPONENTS

TIBCO Business Studio™: Modeling Interface

Lets business users easily define the flow of complex processes involving applications and people.

- Process models can be tested to simulate the likely efficiency and outcomes of processes.
- Supports complexities of managing multiple, active versions of the same process.
- Process maps are fully executable processes, so modifying and deploying a change to a process is one fast, easy step.

TIBCO iProcess™ Decisions: Rules Engine

Lets business users model, analyze, test and manage business rules.

- Spreadsheet-like interface is intuitive for business users to learn and use.
- Rules engine is optimized to support rapid application of complex rules in the relatively consistent and predictable environment of business processes.
- Lets business users quickly change process rules without waiting for IT help and without changing the process itself.

TIBCO iProcess™ Engine: Execution Engine

- Rich process orchestration capabilities, with full support for dynamic sub-processes and ad-hoc routing. Allows modifications to single run-time process instances, such as skipping to other steps, re-routing, or suspending a single process instance or all process instances simultaneously.
- Proven to handle extremely high-volume, mission-critical transactions across multiple servers while maintaining the integrity of individual transactions.
- Supports virtually unlimited scalability and extensions to accommodate current and future strategic goals.

TIBCO iProcess™ Analytics: Monitoring Interface

Lets managers easily analyze the effectiveness and efficiency of business processes at the aggregate or granular level.

- Includes templates for common process metrics such as throughput, cycle time, cost, resource usage and frequency.
- Can be augmented with custom metrics tailored to the organization's operations and requirements.

TIBCO iProcess™ Insight: Business Activity Monitoring

Gives business managers real-time process performance visualization and optimization information through operational dashboards. Increases business agility by reducing the time it takes users to sense and respond to trends and developing situations; improves decision making by correlating historical and real-time data for actionable insights; minimizes risk exposure with real-time monitoring of processes against KPIs.

Enterprise Integration

iProcess Suite leverages an organization's existing IT infrastructure, using TIBCO's powerful integration platform or third-party technologies.

- TIBCO BusinessWorks™ software serves as the integration platform for TIBCO iProcess Suite. By combining these products, organizations can realize the combined benefit of BPM in an SOA. IT and business are able to work in parallel, building out services and processes that can be reciprocally leveraged, speeding development, and easing changes.
- Adapters are available to leading enterprise applications and network technologies.
- TIBCO Enterprise Message Service™, TIBCO Rendezvous® and other messaging software enable widespread real-time distribution of information.

TIBCO Software Inc. (NASDAQ: TIBX) is the leading independent business integration software company and a leading enabler of real-time business, helping companies become more cost-effective, more agile and more efficient. TIBCO has delivered the value of real-time business, what TIBCO calls The Power of Now®, to thousands of customers around the world and in a wide variety of industries.

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